Outside Fires

In this course, you learn about the different types of outside fire calls that telecommunicators may receive and the potential hazards they present. You also explore the information gathering process used during an outside fire call and explain the appropriate Pre-Arrival Instructions to provide to the caller.

Goals

Upon completion of this course, the student will be able to demonstrate the following skills.

1. Identify the types of outside fires and their associated hazards.
2. Explain the information gathering process used when handling a call about an outside fire.
3. Describe the appropriate Pre-Arrival Instructions to give callers reporting an outside fire.

Requirements

This self-paced, online course is part of an ongoing effort by PowerPhone to provide timely and essential learning to telecommunicators on new advisories and procedures important to the PSAP community. After completing all sections of this class, you will need to score a minimum of 75% on the final quiz to earn 1.0 CEU.

- Desktop, laptop or mobile device
- Speakers / Headphones
- High-speed Internet access
- Internet Browser (Google Chrome preferred)