



## **Elevator Emergencies**

In this course, you learn the basic components of elevators and how to identify the different types of elevators that may be involved in an emergency. You explore what constitutes an elevator emergency and the types of responses these calls may require.

## Goals

Upon completion of this course, the student will be able to demonstrate the following skills.

- 1. Explain the basic components of an elevator and its features.
- 2. Identify the different types of elevators and their purpose.
- 3. Describe what constitutes an elevator emergency.
- 4. Discuss the types of responses elevator emergencies may require.

## Requirements

This self-paced, online course is part of an ongoing effort by PowerPhone to provide timely and essential learning to telecommunicators on new advisories and procedures important to the PSAP community. After completing all sections of this class, you will need to score a minimum of 75% on the final quiz to earn 1.0 CEU.

- Desktop, laptop or mobile device
- Speakers / Headphones
- High-speed Internet access
- Internet Browser (Google Chrome preferred)