

## Aircraft Incidents

In this course, you learn about different types of aircraft incident calls and how to determine what information should be gathered based on the location of the aircraft and the caller. You also learn to identify different types of aircraft and their key components to better assess the nature of the emergency and any potential hazards that may be present.

### Goals

Upon completion of this course, the student will be able to demonstrate the following skills.

1. Identify types of aircraft incidents.
2. Describe various types of aircraft and their key components.
3. Explain the types of responses required for different crash sites.
4. Discuss the critical information to gather from a witness reporting an aircraft incident based on their proximity to the scene.

### Requirements

This self-paced, online course is part of an ongoing effort by PowerPhone to provide timely and essential learning to telecommunicators on new advisories and procedures important to the PSAP community. After completing all sections of this class, you will need to score a minimum of 75% on the final quiz to earn 1.0 CEU.

- Desktop, laptop or mobile device
- Speakers / Headphones
- High-speed Internet access
- Internet Browser (Google Chrome preferred)