

Stalking

Seven and a half million people are stalked in the United States each year. Despite the high number of incidents, stalking is often seen as insignificant in comparison to blatant acts of physical violence, but it is a serious offense that can escalate quickly and must be treated accordingly.

Goals

Upon completion of this course, the student will be able to demonstrate the following skills.

1. Identify the signs of a possible stalking incident.
2. Recognize what information is important to gather from a caller reporting a stalking incident.
3. Determine what Pre-Arrival Instructions are appropriate based on the nature of the stalking incident.

Requirements

This self-paced, online course is part of an ongoing effort by PowerPhone to provide timely and essential learning to telecommunicators on new advisories and procedures important to the PSAP community. After completing all sections of this class, you will need to score a minimum of 75% on the final quiz to earn 1.0 CEU.

- Desktop, laptop or mobile device
- Speakers / Headphones
- High-speed Internet access
- Internet Browser (Google Chrome preferred)