

Bleeding and Shock

Telecommunicators must be able to recognize and support callers that report bleeding emergencies and shock inducing accidents. This course identifies the common causes of bleeding and the differences between internal and external bleeding. It describes how medications affect bleeding and why this is important information to gather when questioning the caller. It also explores shock, including the different types of shock, signs of shock and the three stages of shock through which a victim might progress.

Goals

Upon completion of this course, the student will be able to demonstrate the following skills.

1. Explain the two types of bleeding and identify causes for each.
2. Describe the Pre-Arrival Instructions used to help callers control bleeding using direct pressure, elevation and pressure to arteries.
3. Identify the causes of shock and the conditions that might cause a victim to go into shock.
4. List the signs of shock that a victim may exhibit.
5. Discuss the Pre-Arrival Instructions given to treat for shock.

Requirements

This self-paced, online course is part of an ongoing effort by PowerPhone to provide timely and essential learning to telecommunicators on new advisories and procedures important to the PSAP community. After completing all sections of this class, you will need to score a minimum of 75% on the final quiz to earn 1.0 CEU.

- Desktop, laptop or mobile device
- Speakers / Headphones
- High-speed Internet access
- Internet Browser (Google Chrome preferred)