Protecting Law Enforcement Responders

This course explains the role of the telecommunicator in protecting law enforcement responders. It discusses the types of incidents and crimes that put law enforcement at risk, and identifies specific concerns related to domestic violence and active shooter responses. It outlines proper radio procedures, and the describes the need for critical incident stress debriefings for telecommunicators when an officer is lost in the line of duty.

Goals

Upon completion of this course, the student will be able to demonstrate the following skills.

1. Identify the extent of law enforcement officers killed in the line of duty and the most common incidents and crimes that place them in grave danger.

2. Identify groups that target law enforcement officers.

3. Discuss the dispatcher's role in protecting law enforcement officers and list tactics to minimize their exposure to risk.

4. Identify dangers related to domestic violence calls and methods to protect responding officers.

5. Identify issues related to preparing and protecting law enforcement officers responding to active shooting incidents with barricaded subjects.

6. Identify rules and guidelines for radio procedures related to broadcasting vehicle and suspect descriptions, as well as the three parts of a broadcast message.

7. Discuss the need for critical incident stress debriefings for dispatchers following the loss of an officer in the line of duty.

Overview

- Module 1   Introduction
- Module 2   Groups That Target and Endanger Law Enforcement
- Module 3   Dispatcher Tactics to Protect Officers
- Module 4   The Danger of Domestic Violence Calls
- Module 5   Active Shooting Incidents & Barricaded Subjects
- Module 6   Law Enforcement Radio Dispatch
- Module 7   Critical Incident Stress
- Final Quiz

Requirements

This self-paced, online course is part of an ongoing effort by PowerPhone to provide timely and essential learning to telecommunicators on new advisories and procedures important to the PSAP community. After completing all sections of this class, you will need to score a minimum of 75% on the final quiz to earn 8.0 CEUs.

- Desktop, laptop or mobile device
- Speakers / Headphones
- High-speed Internet access
- Internet Browser (Google Chrome preferred)