

Active Shooting Response

This course provides training to public safety personnel on what to do before, during and after an active shooting incident. It explains the need to train participants on how to pre-plan for an integrated community response to an active shooting incident, and how to respond to such an incident to best protect lives of the responders and potential victims.

Goals

Upon completion of this course, the student will be able to demonstrate the following skills.

1. Identify the need for pre-planning for active shooting incidents.
2. Identify the mindset, characteristics and desired mission of the active shooter.
3. Discuss the telecommunicator's role in active shooting incidents related to questioning and protecting the caller.
4. Identify the telecommunicator's role in protecting and informing law enforcement officers responding to active shooting incidents.
5. Identify specific knowledge telecommunicators need about the educational facilities in their jurisdiction.
6. Identify crisis intervention strategies and other tactics for communicating with suicidal active shooters and hostage takers.
7. Discuss the need for critical incident stress debriefings for telecommunicators following active shooting incidents.

Overview

- Module 1 Introduction to an Active Shooting Response
- Module 2 Mindset and Characteristics of the Active Shooter
- Module 3 The Telecommunicator's Role
- Module 4 Active Shooting Incidents in Schools
- Module 5 Communicating with the Active Shooter--Suicide and Hostage Situations
- Module 6 Critical Incident Stress
- Final Quiz

Requirements

This self-paced, online course is part of an ongoing effort by PowerPhone to provide timely and essential learning to telecommunicators on new advisories and procedures important to the PSAP community. After completing all sections of this class, you will need to score a minimum of 75% on the final quiz to earn 8.0 CEUs.

- Desktop, laptop or mobile device
- Speakers / Headphones
- High-speed Internet access
- Internet Browser (Google Chrome preferred)